



# beneliance



## Welcome to Mobile myRSC<sup>SM</sup>

### Benefits at Your Fingertips

Access your employee benefits account information on your mobile device with the Mobile myRSC<sup>SM</sup> app for iPhone® and Android®.

#### What You Can Do with Mobile myRSC

- ▶ **View Accounts**  
Including detailed account and balance information
- ▶ **Card Activity**  
Review transaction information, including whether receipts are needed.
- ▶ **SnapClaim™**  
Our Mobile App for iPhone® and Android® with integrated SnapClaim™ technology allows claims filing using your smartphone! Just open a claim using the mobile app, fill in some details onscreen, take a photo of your receipt with your smartphone camera, and upload. Claims filing couldn't be easier!

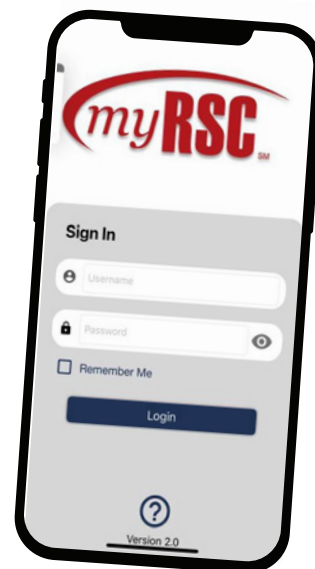
- ▶ **Locating and Loading the App**  
Simply search for "myRSC" on the App Store for Apple products or on the Google Play Store for Android products, and then load as you would any other app.
- ▶ **Logging In**  
Access the mobile services using the same username and password you use to log in to the full myRSC website. After logging in, you will be on the home page which will list your options.
- ▶ **Getting Help**  
Press the Help button at the bottom right of all Mobile myRSC pages to access contact information for your administrator, who will be able to provide assistance.

## Logging In



Open the Mobile myRSC<sup>SM</sup> app or enter this address in your browser  
<https://mobile.myrsc.com>.

The first page that loads is the login screen. If it is your first time logging in, there is a link to the registration site, along with other helpful information. Use the same username and password that you use to log in to the full myRSC website.



# Mobile myRSC<sup>SM</sup> Quick Start Guide

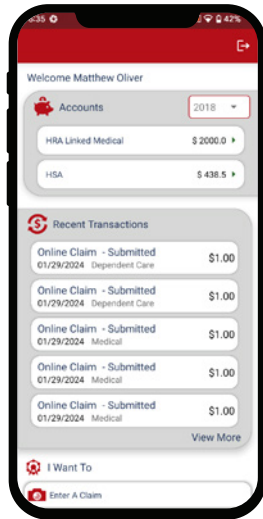
## The Home Page

Once you log in, you are on the Home page. This page lists all available options you have on the mobile site, including **Accounts**, **Recent Transactions** and **I Want To**.

### Accounts

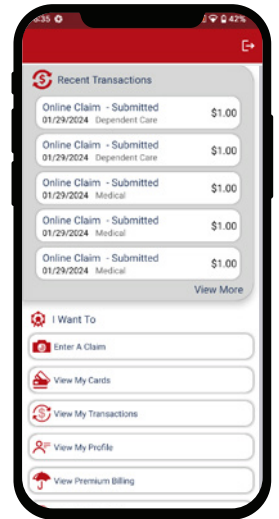
In the **Accounts** section, users can view specific account information by selecting a year and the account type from the dropdowns at the top.

Tapping a specific account will open a Benefits Overview section, which will show things like available balances, effective dates, coverage tier (single or family), etc.



### Recent Transactions

Opening the **Recent Transactions** section shows the user's most recent transactions, tapping View More will load the Transactions page. To quickly find a something specific, use the Search bar at the top and enter a keyword or words, dates, or transaction amounts. Tapping a specific transaction will open a Transaction Detail screen that will show things like the Benefit Type (Account), Start and End Dates, type of Service, etc.



### I Want To

The **I Want To** menu includes several actions the user may want to take.

The available actions may differ based on the enrolled benefits and employer settings. Tap on each of the **I Want To** options to access each option. Here are some examples of what the user may see:

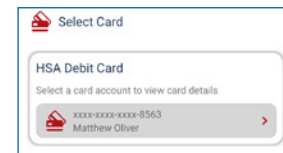
#### Enter a Claim

When opened, this option shows a transaction entry screen where the user will enter information on a claim form and attach required documentation.

*Please note, FSA and HRA users will be prompted to certify that the submitted expense is eligible. HSA users will have the option to self-attest the expense or request certification.*

#### View My Cards

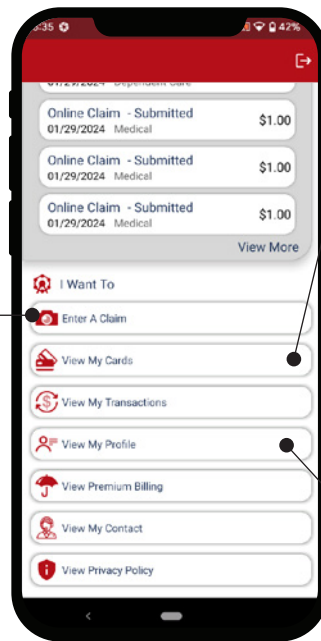
If the user has a debit card (or cards), tapping this option will show information for the linked benefits.



When a card is selected, card information will be displayed including things like account number, status (active/inactive), and user information (email/phone.)

#### View My Profile

When opened, this section shows users' their information and subscriptions and allows them to make changes.



Toll-free: 877-685-0655 | Fax: 855-445-1696  
PO Box 55068, Little Rock, AR 72215 | beneliance.com