

Debit Card Receipt Management Form



Employer Name (Please Print) _____

Effective Date: ___/___/_____

Receipt Management – Requests

Begin sending communications for transactions that were settled by the merchant after: _____

Initiate a Receipt Request ____ days after the transaction settlement date if the transaction is still pending substantiation.

Only show the last four digits of the Participant ID on communications.

First Request

No Receipt Necessary

Enable Communication Methods:

Email

Mailed Letter

Send letter if there is no email address on file.

Second Request (Send ____ days after the first request)

No Receipt Necessary

Enable Communication Methods:

Email

Mailed Letter

Send letter if there is no email address on file.

Third Request (Send _____ days after the second request)

No Receipt Necessary

Enable Communication Methods:

Email

Mailed Letter

Send letter if there is no email address on file.

Receipt Overdue (Send ____ days after the last request)

No Receipt Necessary

Enable Communication Methods:

Email

Mailed Letter

Send letter if there is no email address on file.

Card Deactivation (Deactivate Card _____ days after the last communication)

No Receipt Necessary

Enable Communication Methods:

Email

Mailed Letter

Send letter if there is no email address on file.

Expense Denial (Automatically deny expenses _____ days after the last request)

No Receipt Necessary

Enable Communication Methods:

Email

Mailed Letter

Send letter if there is no email address on file.

Receipt Management – Processing

Successfully Adjudicated *(The receipt received shows the purchase was eligible.)*

Enable Communication Methods:

Email

Mailed Letter

Send letter if there is no email address on file.

Plan Satisfied *(The receipt received shows the purchase satisfied the plan.)*

Enable Communication Methods:

Email

Mailed Letter

Send letter if there is no email address on file.

Additional Documentation Required

The receipt received is not sufficient to determine eligibility.

First Request

No Receipt Necessary

Enable Communication Methods:

Email

Mailed Letter

Send letter if there is no email address on file.

Second Request *(Send _____ days after the first request)*

No Receipt Necessary

Enable Communication Methods:

Email

Mailed Letter

Send letter if there is no email address on file.

Card Deactivation *(Deactivate Card _____ days after the last communication)*

No Receipt Necessary

Enable Communication Methods:

Email

Mailed Letter

Send letter if there is no email address on file.

Expense Denial *(Automatically deny expenses _____ days after the last request)*

No Receipt Necessary

Enable Communication Methods:

Email

Mailed Letter

Send letter if there is no email address on file.

Ineligible Expense/Plan Reimbursement Notice

The receipt received shows purchase was for an ineligible expense.

Enable Communication Methods:

Email

Mailed Letter

Send letter if there is no email address on file.

Authorized Signature: _____ Date: ____ / ____ / ____

