

Debit Card Receipt Management Form



Employer Name (Please Print) _____

Effective Date: ____/____/____

Receipt Management – Requests

Begin sending communications for transactions that were settled by the merchant after: _____

Initiate a Receipt Request ____ days after the transaction settlement date if the transaction is still pending substantiation.

☐ Only show the last four digits of the Participant ID on communications.

☐ **First Request**

☐ No Receipt Necessary

Enable Communication Methods:

☐ Email

☐ Mailed Letter

☐ Send letter if there is no email address on file.

☐ **Second Request** (*Send ____ days after the first request*)

☐ No Receipt Necessary

Enable Communication Methods:

☐ Email

☐ Mailed Letter

☐ Send letter if there is no email address on file.

☐ **Third Request** (*Send ____ days after the second request*)

☐ No Receipt Necessary

Enable Communication Methods:

☐ Email

☐ Mailed Letter

☐ Send letter if there is no email address on file.

☐ **Receipt Overdue** (*Send ____ days after the last request*)

☐ No Receipt Necessary

Enable Communication Methods:

☐ Email

☐ Mailed Letter

☐ Send letter if there is no email address on file.

☐ **Card Deactivation** (*Deactivate Card ____ days after the last communication*)

☐ No Receipt Necessary

Enable Communication Methods:

☐ Email

☐ Mailed Letter

☐ Send letter if there is no email address on file.

☐ **Expense Denial** (*Automatically deny expenses ____ days after the last request*)

☐ No Receipt Necessary

Enable Communication Methods:

☐ Email

☐ Mailed Letter

☐ Send letter if there is no email address on file.

Receipt Management – Processing

Successfully Adjudicated *(The receipt received shows the purchase was eligible.)*

☐ Enable Communication Methods:

☐ Email

☐ Mailed Letter

☐ Send letter if there is no email address on file.

Plan Satisfied *(The receipt received shows the purchase satisfied the plan.)*

☐ Enable Communication Methods:

☐ Email

☐ Mailed Letter

☐ Send letter if there is no email address on file.

Additional Documentation Required

The receipt received is not sufficient to determine eligibility.

☐ **First Request**

☐ No Receipt Necessary

Enable Communication Methods:

☐ Email

☐ Mailed Letter

☐ Send letter if there is no email address on file.

☐ **Second Request** *(Send _____ days after the first request)*

☐ No Receipt Necessary

Enable Communication Methods:

☐ Email

☐ Mailed Letter

☐ Send letter if there is no email address on file.

☐ **Card Deactivation** *(Deactivate Card _____ days after the last communication)*

☐ No Receipt Necessary

Enable Communication Methods:

☐ Email

☐ Mailed Letter

☐ Send letter if there is no email address on file.

☐ **Expense Denial** *(Automatically deny expenses _____ days after the last request)*

☐ No Receipt Necessary

Enable Communication Methods:

☐ Email

☐ Mailed Letter

☐ Send letter if there is no email address on file.

Ineligible Expense/Plan Reimbursement Notice

The receipt received shows purchase was for an ineligible expense.

☐ Enable Communication Methods:

☐ Email

☐ Mailed Letter

☐ Send letter if there is no email address on file.

Authorized Signature: _____ Date: ____ / ____ / ____

